

Inpatients Parking Arrangements

From Wed 1st July

Dear Patients & Visitors

As you may have seen in the local press and noticed from the signage on the Hospital site the parking arrangements have been altered by Wirral University Hospitals Trust who own the site.

We have been working closely with them to clarify the impact on those using the hospice site, including the hospice car parks. There is still considerable uncertainty whilst we are in the transition phase into these new arrangements. The information below contains our understanding at 30.6.26

If you receive a letter regarding parking fines from Parkingeye issued between 1 and 10th July after attending the hospice please let us know by emailing info@wirralhospice.org- entitled parking letter.

Inpatients Parking arrangements will be:

Monday to Friday 8am-5pm

General Visting: You will no longer be able to park in the car park S behind the hospice (previously car park K). Visitors to Inpatients will need to park on one of the designated Visitor Parking car parks (marked in Blue) see map overleaf. Unfortunately, you will need to pay to park.

End of life visiting: If staff have spoken to you about someone being very near the end of their life immediate family members will be able to park on staff or visitor car parks, the nearest being car park S behind the hospice- you will be exempt from parking payments. You will have to put your registration number on a tablet at the reception desk on arrival or before leaving, reception staff will support you to do this.

Monday – Friday 5pm – 8am, All day Saturday & Sunday

Visitors will be able to park on the hospice car parks at the front (outpatients) and side of the hospice – please use the call button on the barrier for access.

You will be asked to enter your registration number at reception on arrival or before leaving the Hospice (failure to do so is likely to result in a fine by the car park operator).

Payment for parking

Pay terminals are close to the Visitor car parks. Please note the pay station by car parks A B & C is card only. There is also an option to pay by an App and instructions are on the car park signs (failure to pay is likely to result in a fine by the car park operator)- parking rates overleaf.

Blue Badge Parking

Family Members and Carers who have Disability blue badges may park in the disabled bays on the hospice grounds by reception if these are available.

We also understand that Blue Badge holders can park in disabled bays in any of the staff or visitor's car parks. **Information on the WUTH website says that *Blue Badge holders can park in any designated parking bay. If you are parked in an ordinary space and scan your blue badge prior to exiting the car park, then parking will be free. ANPR captures the vehicle on entry and exit.*** Car park S is the closest to the Hospice (previously car park K). You will be required enter the registration plate of the car before leaving the hospice which will mean you are exempt from parking charges (failure to do so is likely to result in a fine by the car park operator). Please see further details below on Blue Badge parking.

Information from Hospital Parking Signs

Parking Charges – rates at 1st July.

Up to 30 minutes	Free
Up to 2 hours	£3.20
Up to 4 hours	£4.50
Up to 6 hours	£5.50
Up to 12 hours	£7.00
Up to 24 hours	£10.00

All tariffs include the first free 30 minutes (dropping off / collecting),

Parking tariffs apply 24 hours a day, 7 days a week

Blue Badge holders will need to display the clock portion in their car and scan the bar code on the photo portion at the payment kiosk* (This can be done in the hospice reception) at the end of the visit for concessionary parking. You are still required to park within parking bays and cannot park on double yellow lines. (The nearest parking for blue badge holders to the hospice is in car park R or S).

Failure to comply with parking terms and conditions will result in a £70 fine.

The hospital site and car parks are being operated by Parkingeye

For further information please see the frequently asked Questions on Wirral University Hospital Trust web site <https://www.wuth.nhs.uk/our-locations/car-parking-and-anpr/faqs-on-anpr/> and see carpark signs.

