

## VOLUNTEER ROLE DESCRIPTION

<b>Role Title</b>	Volunteer Community Complementary Therapist
<b>Location</b>	Wirral Hospice St John's
<b>Time Commitment</b>	To be agreed, although a minimum of 3-4 hours a week would be appreciated
<b>Responsible To</b>	Hospice Based Complementary Therapist Lead

<p><b>PURPOSE OF THE ROLE</b></p> <p>Complementary therapies are very much part of the overall care given in hospices throughout the country. Wirral Hospice St John's offers a wide range of the most effective complementary therapies available. All therapies given in the hospice are truly holistic, helping to ease physical pain, anxiety, and spiritual distress.</p> <p>The Volunteer Community Complementary Therapist will support the wider Complementary Therapy team in travelling to and treating MND patients that are not able to get to the hospice for therapies. They also work as part of the Patient and Family Support Services team and liaise with them at all times.</p>
<p><b>KEY DUTIES AND RESPONSIBILITIES</b></p> <ul style="list-style-type: none"> <li>◇ To offer a patient centred approach to Complementary Therapy</li> <li>◇ To liaise with the PFSS team in connection with any treatment to be given</li> <li>◇ To maintain complete confidentiality in accordance with the Hospice policy</li> <li>◇ To identify and report any worries or concerns regarding Hospice patients to the Complementary Therapy co-ordinator or a lead physician/nurse.</li> <li>◇ To explain treatment offered to a patient before undertaking the treatment and obtain their or next of kin consent, in line with agreed hospice policies and procedures</li> <li>◇ Report any Health and Safety issues</li> <li>◇ To adhere to the code of conduct and ethics</li> <li>◇ To keep adequate patients notes for inclusion on system one</li> <li>◇ To be flexible in attitude and approach</li> <li>◇ In the event that you are unwell, going on holiday or unable to undertake your shift please inform the Complementary Therapist Co-ordinator or PFSS Manager as soon as possible.</li> </ul>
<p><b>KEY EXPERIENCE, SKILLS, ATTRIBUTES &amp; QUALIFICATIONS</b></p> <ul style="list-style-type: none"> <li>◇ Qualified in Practicing Therapy to National Standards</li> <li>◇ Treatment Liability Insurance to practice as a Therapist</li> <li>◇ At least 1 years general practice experience and currently practicing preferred</li> <li>◇ Ability to work as part of a multi-disciplinary team</li> <li>◇ Flexibility and sensitivity</li> <li>◇ An understanding of Hospice and Palliative Care Philosophy</li> <li>◇ Full clean driving license</li> <li>◇ Car Insurance &amp; MOT certificates</li> </ul> <p><i>The role requires an Enhanced Disclosure &amp; Barring Service (DBS) Check</i></p>

## ESSENTIAL TRAINING REQUIREMENTS

- ◇ Organisational induction
- ◇ To keep up to date with own discipline
- ◇ Any other statutory and mandatory training considered relevant to the role e.g. Safeguarding, Manual Handling etc.
- ◇ There will be a short induction period to ensure you are familiar with the Hospice, its policies and practice and the role of the Volunteer Complementary Therapist within the palliative care environment.

## WHAT WE OFFER

- ◇ You will be making an important contribution to Wirral Hospice St John's
- ◇ The opportunity to develop your existing skills and learn new skills
- ◇ You will receive an induction and ongoing support and training
- ◇ You will part of a professional team of complementary therapists
- ◇ Experience of volunteering in a specialist setting