

# Volunteer role profile

## Patient driver

**Department** Wellbeing Centre

**Days & Frequency** As & when required

### Overview of role:

To help Wirral Hospice St John's wellbeing & outpatients team to support the local community by providing services and care to patients with life limiting illnesses, collecting patients who don't have transport to attend their appointments or activity sessions at the hospice.

### Activities you will be involved in:

- Liaising with the wellbeing team with your availability.
- Collecting patients from their home address and transporting them to the Wellbeing reception at their appointed time.
- Handover of any important information about the patient.
- Returning patients to home addresses after appointment.
- Ability to provide regular volunteer hours.

### We are looking for people who are:

- Able to communicate effectively and efficiently.
- Compassionate, calm, confident, friendly and approachable.
- Sensitive to the needs of patients.
- Able to work on own initiative with flexibility
- Understanding of boundaries and confidentiality
- Hold a full UK driving licence for more than 2 years
- Fully comprehensive insurance, must inform insurance provider.
- Valid MOT & service record

### Time commitment:

We are looking for volunteers able to commit to one 3-hour session per week. However, times may vary depending on patient appointments at the hospice.

### Anything else you need to know:

- Volunteers are required to maintain confidentiality around patient and hospice information.
- We can accept volunteers aged 21 and above for this role.
- Training where identified will be provided.