

Do I have to pay for hospice care?

No. Hospice care is free for patients and their carers, family members and friends. As Wirral Hospice St John's is a charitable organization, some funding is received from the NHS. However, funds are primarily raised through fundraising activities including lottery, legacies and community fundraising through events and shops.

How can I have care at Wirral Hospice?

If you are a patient, carer or relative of a patient and think you or someone close to you would benefit from care at Wirral Hospice then speak to one of the following :-

- ❖ **Your GP**
- ❖ **Your Consultant**
- ❖ **Your Nurse specialist/
District Nurse**

They will advise you on the procedure.

If you have any questions or queries about hospice care please contact Wirral Hospice on 0151 334 2778 24 hours 7 days per week.

How you can support Wirral Hospice?

We have to raise over £2 million pounds each year to provide our very special care. You can help in the following ways:-

Join our Lottery - For £1 per week you could win £2000 each week or up to £10,000 in our rollover!

Support our shops - We have traditional charity shops in the community and a beautiful Gift Shop at the Hospice. We need goods to sell and shoppers to buy!

Join in with one of our events - Walking, running, dancing, laughing, eating. We do it all to raise money.

Leave us a legacy - After thinking about close family you may wish to leave the hospice a gift in your will.

Make a Donation - by post, telephone or on our website.

Volunteer - Give a few hours a week on a regular basis and make a difference. More information on the website or telephone **0151 334 2778**.

We update our website regularly and you will be able to find out more about the services we offer and how to support Wirral Hospice. If you have any questions about hospice care please contact us. **www.wirralhospice.org**

Wirral Hospice St John's

Mount Road, Higher Bebington, Wirral CH63 6JE

Main switchboard 0151 334 2778

Fundraising 0151 343 0778

Palliative Care Advice and Information Line 0151 343 9529

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A Registered Charity



Wirral Hospice St John's

What is hospice care?

Hospice care improves the lives of people who have a life-limiting or terminal illness. It helps them to live as actively as they are able to the end of their lives, however long that may be. It not only takes care of people's physical needs, but also looks after their emotional, spiritual and social needs. Hospice care also supports carers, family members and close friends, both during a person's illness and during bereavement. You may also hear it called Specialist Palliative Care.

Who can get hospice care?

Hospice care helps people with cancer and other non cancer related diseases who require Specialist Palliative Care. People may benefit from hospice care at any stage during their illness.

Who provides hospice care?

Wirral Hospice is a charitable hospice established in 1983 providing Specialist Palliative Care.

Outpatients

Our Outpatient Services Unit includes Day Care and Clinics.

Clinic Appointments

These are held in our new purpose-built unit incorporating clinic rooms with private examination facilities and interview rooms. People can be referred to our other services from clinic.

Day Care

Day Care gives patients, families and carers the opportunity to benefit from hospice services without being admitted as an inpatient. This will allow time to get the care and support they need while living at home. Hospice care offers a range of services which may include the following :-

- ❖ Medical consultation
- ❖ Symptom management
- ❖ Nursing assessment
- ❖ Physiotherapy
- ❖ Occupational therapy
- ❖ Complementary therapies
- ❖ Relaxation
- ❖ Group activities
- ❖ Spiritual support
- ❖ Bereavement support
- ❖ Support for Family and Carers

Inpatients

Patients may require hospice admission at any stage of their illness for a period of care. This may be for rehabilitation after treatment or to control complex symptoms (e.g. pain, nausea or vomiting). The stay may be only 10 to 14 days, after which the patient will go home or to another care setting.



A minibus is available to transport Day Care patients from home when this is necessary.